Favour Oluchi Ukpabi

UI/UX Designer | Project Manager | Automation Specialist

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PROFESSIONAL SUMMARY

A results-driven UI/UX Designer and Project Manager with over 4 years of experience transforming complex requirements into intuitive, user-centered digital products. Adept at leading cross-functional teams through Agile methodologies and leveraging automation expertise in n8n, Make, and Zapier to streamline operations and accelerate product delivery. Combines creative design thinking with technical proficiency in tool deployment and systems integration, ensuring seamless execution from ideation to launch for SaaS startups and tech agencies.

CAREER HIGHLIGHTS

- Automation & Efficiency: Designed and implemented 30+ custom workflow automations using n8n, Zapier, and Make, reducing manual data entry and operational tasks by over 40% for multiple clients.

- UI/UX Design Impact: Led the end-to-end redesign for a B2B SaaS platform, creating a new design system in Figma that resulted in a 15% increase in user engagement and a 25% reduction in user-reported errors.

- Project Delivery: Successfully managed the lifecycle of 10+ digital products and features, consistently delivering projects on time and within scope by utilizing Agile frameworks on platforms like ClickUp and Trello.

- Technical Deployment: Independently configured and self-hosted n8n instances on DigitalOcean and Oracle Cloud, managing DNS and server setups to create robust, scalable automation infrastructures.

CORE SKILLS

UI/UX Design:

• Figma, Wireframing, High-Fidelity Mockups, Interactive Prototypes, Design Systems, User-Centered Design, Usability Testing

Project Management:

• Agile Methodologies, Scrum, Kanban, ClickUp, Trello, Notion, Asana, Stakeholder Communication, Resource Allocation, Timeline Management

Workflow Automation:

• n8n, Make (Integromat), Zapier, API Integration, Webhook Configuration, Process Optimization, Airtable

Technical & Deployment:

• DigitalOcean, Cloudflare, DNS Configuration, Basic Server Setup, Self-Hosting, GitHub, Google Workspace

PROFESSIONAL EXPERIENCE

Freelance UI/UX Designer & Automation Consultant
Remote | Mar 2022 - Present

- Partner with SaaS startups and solo founders to provide end-to-end product development support, from initial UI/UX research and design to project management and operational automation.
- Develop and implement custom automation workflows using n8n and Zapier to connect disparate tools like Slack, Airtable, and ClickUp, saving clients an average of 10 hours per week.
- Design responsive, high-fidelity prototypes and wireframes in Figma, conducting usability tests and iterating based on user feedback to improve product-market fit.
- Manage client communications, project timelines, and documentation, ensuring full transparency and alignment on project goals and deliverables.

Project Manager
Bles Software, Remote | Sept 2023 - Present

- Lead cross-functional teams of developers, designers, and QA testers using Agile methodologies to deliver complex software projects for B2B clients.
- Orchestrate project planning, sprint execution, and task delegation within ClickUp, improving team velocity by 20% in the first quarter.
- Serve as the primary point of contact for stakeholders, facilitating client updates, managing expectations, and ensuring project milestones are met.
- Implemented a new design handoff process using Figma and Notion, reducing ambiguity and development rework by 30%.

Product Designer
Bles Software, Remote | Nov 2023 - Nov 2024

- Led the end-to-end UI/UX design for 5+ major product features, from wireframing to final interactive prototypes, directly contributing to a 15% increase in user engagement metrics.
- Created and maintained a comprehensive design system in Figma, establishing consistent UI components and patterns that accelerated the design and development workflow.
- Collaborated closely with developers to ensure pixel-perfect implementation of designs and provided support throughout the development cycle.

UI/UX Designer
TechFlow Agency, Remote | Jun 2021 - Oct 2023

- Designed intuitive and visually appealing interfaces for various client websites and mobile applications, focusing on enhancing user experience and conversion rates.
- Conducted user research, created user personas, and mapped user journeys to inform design decisions and validate concepts.
- Produced wireframes, mockups, and prototypes that effectively communicated design concepts to clients and development teams.

Junior Product Designer
Innovate Solutions, Remote | May 2020 - May 2021

- Assisted senior designers in creating UI assets, wireframes, and prototypes for a suite of internal B2B tools.

- Participated in brainstorming sessions and usability testing, providing feedback and contributing to design iterations.
- Gained foundational experience in user-centered design principles and proficiency in design tools like Figma and Sketch.

EDUCATION

Diploma, Computer Science
Federal Polytechnic Nekede | 2014-2016

CERTIFICATIONS

- UI/UX Design (Udemy & Entry Level Academy)
- Project Management (Coursera)
- No-Code Automation (Make Academy & Zapier Academy)
- n8n Workflow Automation (Self-Taught, Project-Based Learning on Self-Hosted Instances)

LANGUAGES

English: Fluent